



Business Analytics



SAS Enterprise Business Intelligence Installation

Altarum Institute

CLIENT SITUATION

Altarum is a nonprofit research institute working to become the nation's preeminent provider of objective health systems research and solutions. Their mission is solving complex problems to improve human health — integrating research, technology, analysis, and consulting skills. Altarum is built on more than 60 years of domain knowledge and technical expertise ensuring that the solutions they provide are technically robust, pragmatic, and in-tune with the unique needs and circumstances of the populations being served.

Altarum was interested in improving the way they provide analytics and reporting to their customers. They wanted a full-featured platform that incorporated advanced analytics, dashboarding, and web-based reporting. After discussing their situation with COMSYS, Altarum chose the SAS Enterprise Business Intelligence Platform as their solution.

Although Altarum has been a user of traditional SAS tools for many years, they did not have the experience in-house to perform the installation and configuration of the SAS Enterprise Intelligence Platform.

COMSYS SOLUTION

COMSYS' SAS Enterprise Business Intelligence solution was chosen because it allowed Altarum to move towards a server-based solution for their analytics needs, incorporate dashboards, web-based reporting, interactivity with Microsoft Office products, and simulate similar environments at their customer sites. COMSYS worked with Altarum's IT department and business organizations to determine the proper hardware requirements to optimize this solution. Once the software and hardware were purchased, COMSYS installed and configured the SAS EBI solution and provided extensive knowledge transfer to administrators and end-users. After the platform was up and running, COMSYS remained engaged for the development of proof of concepts, ad-hoc support, and knowledge transfer.

CLIENT BENEFITS

Altarum was impressed by the responsiveness of the COMSYS team in working with their IT and business users to realize a smooth installation, configuration, and knowledge transfer. In addition, Altarum values the ongoing support to develop proof of concept dashboards, On-Line Analytical Processing (OLAP) cubes, and web reports. Because COMSYS was involved in the planning and implementation, they are in position to contribute on future project work and support issues in partnership with Altarum.

"Having successfully partnered with COMSYS in the past to augment our SAS programming capability, we turned to them to help us evolve into the SAS EBI world. Their expertise, responsiveness, and professionalism have helped us adopt SAS EBI quickly, for data and analysis activities both within the Institute and externally with our clients."

— Jim Laramie, Corporate Health Policy Analyst, Altarum Institute

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