



Business Analytics



Fortune 500 Property and Casualty Insurance Company

CLIENT SITUATION

Our client offers a wide variety of property and casualty insurance and surety products and services to businesses, organizations and individuals in the United States and in selected international markets. This company focuses on helping their customers manage risk before a claim occurs — and responding with speed, professionalism and compassion when claims do arise.

This client was interested in having SAS 9.2 installed and configured in parallel with their current 9.1.3 platform so they could investigate some of the new features and functionality. They needed to install and configure SAS 9.2 on test and production environments on existing IBM AIX servers. They also needed to perform tests of their current programs on the new version to ensure consistent performance and results. In addition, the client licensed SAS/Access to Teradata and needed the system configured to take advantage of that.

Although this client has been a user of traditional SAS tools for many years, they did not have the experience to perform the installation and configuration of SAS 9.2.

COMSYS SOLUTION

In order to solve this business issue, the company decided to partner with COMSYS to implement the two SAS 9.2 installations. They wished to run SAS 9.2 in parallel with their SAS 9.1.3 software so they could become familiar with and test new features and functionality. COMSYS worked with the company's IT department and business organizations to determine the proper preparation necessary to optimize the installation efforts. Once the software and hardware were prepared, COMSYS installed and configured SAS 9.2 on the two IBM AIX server environments and provided knowledge transfer and documentation to administrators and end users. After the platform was up and running, COMSYS remained involved for trouble-shooting and ad-hoc support.

CLIENT BENEFITS

Through the responsiveness, knowledge and professionalism of the COMSYS team in working with their IT and business organizations, our client realized a smooth installation, configuration and knowledge transfer. In addition, they value the ongoing support during their testing and development within the SAS 9.2 environments. Further, because COMSYS was involved in the planning and implementation, we are a valuable resource and partner for future project work and support.

Do business. **We're IT.**